



Happy Drains
HAPPINESS
GUARANTEED

I have recently had a problem with my drains and instructed Happy Drains to manage my claim. As a result of a survey they have carried out for me it has identified various repairs on the system to remedy damage. I understand that the cost to repair the damage may be covered by my buildings insurance Policy. This letter sets out my wishes and instructions regarding the reporting and processing of my claim under the Policy.

My details, together with that of my insurance policy, are detailed below: I hereby appoint Happy Drains Ltd to act as my agent to handle all aspects of the administration of my claim, and I authorise and request that you (my insurer) provide to Happy Drains Ltd (and any third party instructed by it) any information it may require in connection with my claim.

CUSTOMER INFORMATION

<i>Name</i>					
<i>Address</i>					
<i>City & Post Code</i>					
<i>Home / Mobile Phone</i>					
<i>E-Mail Address</i>					
<i>Preferred Method of Contact</i>	<i>Post</i>	<i>Phone</i>	<i>SMS</i>	<i>Email (please circle)</i>	<i>DATE OF BIRTH</i>

INSURANCE DETAIL

<i>Insurer Name</i>	
<i>Policy Number</i>	

AGREEMENT AND SIGNATURE

I hereby assign my entitlement to any payment under the Policy to Happy Drains Ltd. Accordingly I direct you (my insurer) to make any such payments (including costs incurred to date including this CCTV technical report and associated recommendation to WRc standards @ £175+ VAT which I understand will be paid by insurers subject to policy terms,(post a free visual 'look see' inspection offer I took advantage of) to Happy Drains Ltd

<i>Name (printed)</i>		
<i>Signature</i>		<i>Date</i>